Section VI. Schedule of Requirements

The delivery schedule expressed as weeks/months stipulates hereafter a delivery date which is the date of delivery to the project site.

Item No.	Description	Quantity	Unit	Delivered, Weeks/Months
LOT 1 – Cloud Hosting for USTeP (P1,200,000.00)				
1	**Cloud Hosting for USTEP LMS with Migration to On-Premises Datacenter (4 months)** - Elastic Compute Application Load Balancing (32Core vCPU 64GB RAM Application Server + 1x RDS 32Core 64GB DB Server + 8TB Storage) with end-point security/SSL, - daily cloud incremental back-up and one-full migration to USTP-DataCenter (on- premise running application date database at USTP Datacenter, CDO), - 99.9% SLA Reliability, - 24/7 web access and visibility in 8 campuses, - 99.9% Uptime and Web visibility, - Throttled/elastic/Auto scaling: -15% on regular days and +25%/optimized/bursts optimized during enrollment/grading period, - VAT Inclusive.	1.00	lot	Delivery: Seven (7) calendar days upon receipt of Notice to Proceed Subscription: Four (4) months
LOT 2 – Cloud Hosting for PRIISMS (P6,000,000.00)				
2	**Cloud Hosting for PRIISMS School Management System (15 months)** - Elastic Compute Application Load Balancing (32Core vCPU 64GB RAM Application Server + 1x RDS 32Core 64GB DB Server + 8TB Storage) with end-point security/SSL, - daily cloud incremental back-up and monthly remote on-premise running application data + database backup at USTP Datacenter, - 99.9% SLA Reliability, - 24/7 web access and visibility in 8 campuses, - 99.9% Uptime and Web visibility, - Throttled/elastic/Auto scaling: -15% on regular days and +25%/optimized/bursts optimized during enrollment/grading period, - VAT Inclusive.	1.00	lot	Delivery: Seven (7) calendar days upon receipt of Notice to Proceed Subscription: Fifteen (15) months

Schedule of Requirements – Proposed Procurement of the Supply, Delivery, Installation and Commissioning of Cloud Hosting for PRIISMS and USTeP CY 2024

Page 1 of 3

LOT 3 – PRIISMS Software Maintenance (P2,500,000.00)			
3	**PRIISMS Software Maintenance Agreement (SMA) and Technical Support (12 months)** 1. PROJECT OBJECTIVES This project (item) should have the following objectives: 1.1 To ensure the continuous operation and availability of the PRIISMS Integrated School Management System. 1.2 To ensure that the system is up-to-date, secured, and free from bugs and errors. 1.3 To provide technical support and assistance to USTP in the event of system issues or concerns. 1.4 To ensure that the system is secure and protected from unauthorized access or data breaches. 2. SCOPE OF WORKS AND DELIVERABLES The following deliverables are expected from the bidder: 2.1 Regular software updates to ensure that the system is up-to-date and free from bugs and errors. 2.2 System monitoring reports to ensure that the system is always operational and available. 2.3 Technical support and assistance to USTP in the event of system issues or concerns. 2.4 Maintenance and repair reports for hardware and software infrastructure, including servers and network components. 2.5 Security monitoring reports ensure that the system is secure and protected from unauthorized access or data breaches. 2.6 SMA includes the additional functionality and features, as requested by end-users: i. Inclusion of "In-Progress" Grade in PRIISMS. ii. Enrollment option for College of Medicine - single/annual semester with four (4) grading period format. iii. API for Student Billing, and Payment (Connectivity from PRIISMS to GIAMS Billing and Collection Module) iv. Reporting updates for reportedly skipping records v. Cashier's – Collecting modules, Auto-print OR functionality vi. Enhancement of CHED and UNIFAST Billing and Reports 2.7 Other functionality and features that may be requested by the end-users during the duration of the contract.	1.00	lot	Delivery: Seven (7) calendar days upon receipt of Notice to Proceed Subscription: Twelve (12) months

Schedule of Requirements – Proposed Procurement of the Supply, Delivery, Installation and Commissioning of Cloud Hosting for PRIISMS and USTeP CY 2024

Page 2 of 3

2.8 Backup and maintain a functional/running Mirror Server/Remote Server of the PRIISMS at the local USTP datacenter located at the ICT Building, USTP-CDO. 2.9 Turn over the credentials of PRIISMS to include the database root password, system super administrator password, or equivalent to the designated USTP data center in charge. 3. Technical Support and Service Request Response Time 3.1 Within 4 hours: Time to acknowledge the service request 3.2 Within 24 hours: Time to revert with initial blueprint/data gathering 3.3 Within 48 hours: The solution request is shared with the level of complexity 3.4 End User Support (Phone/Email/Remote) 3.5 Password resets, account, and asset recovery support with Microsoft 365 4. The bidder must provide a project team composition comprising the following: 4.1. One (1) Project Manager: Oversee all projects aspects, and coordinate with USTP stakeholders. 4.2 At least one (1) PRIISMS Engineer: Handle technical deployment, infrastructure integration, and troubleshooting. 4.3 At least one (1) PRIISMS Online Assistant/HelpDesk: Deliver engaging and effective online helpdesk and training.			
***** Nothing Follows*****			

Schedule of Requirements – Proposed Procurement of the Supply, Delivery, Installation and Commissioning of Cloud Hosting for PRIISMS and USTeP CY 2024

Page 3 of 3